

November 16, 2020

Dear Chief Seattle Council Friends,

We hope this messages finds you safe. With the announcement of state wide restrictions the following changes will take place:

- **Beginning immediately, we are closing our Scout Service Center to customers through the end of the year. We will have support staff available on phone and email Tuesday - Friday from 10 am - 5pm.**

The safety of our staff and Scouting community is paramount as we encourage you to continue to call or email with questions or any other service needs we can provide at membership@seattlebsa.org or call 206.725.5200. We have implemented processes to accept Eagle applications through email, registration and recharter can be completed 100% online, and we will continue to mail Eagle Certificate packets to you at no extra charge.

The Puget Shop Scout Shop is closed indefinitely. This decision was not made lightly and was due to both economic and public health challenges. We know this puts a strain on volunteers and apologize for any inconvenience. The following options are available, we will be notifying other Scout shops of the potential increase in traffic.

1. Order online using the [Scout Shop Website](#)
2. Order [advancement online](#)
3. Visit the [Tacoma Scout Shop](#) or [Everett Scout Shop](#)

We have worked with the Tacoma Scout Shop staff and they will now be able to accept Scout Bucks, honor your Friends of Scouting Discounts and charge to funds held in your unit account.

For purchases made online or at the Everett Scout Shop, please mail the Scout Bucks to our office at 3120 Rainier Ave. S. Seattle, WA 98144 and a copy of your receipt with your names, unit #, address, and phone number and we will reimburse those funds. For Friends of Scouting Discounts or Unit account charges, please mail to our office or email a copy of your receipt with your names, unit #, address, and phone number and we will reimburse those funds to mprestin@seattlebsa.org.

Yours in Scouting,

Sincerely,
Chris Otto
Director of Field Service
Chief Seattle Council